



**World Heritage UK webinar - [Visitor Centres in a Changing World](#) - 18<sup>th</sup> February 2021**

**Programme**

10.00 Technical introduction – **Sam Rose**, Technical Facilitator

10.05 Chair’s Welcome – **Jane Gibson**, Event Chair

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10.10 **Patricia Alberth**, Head of the World Heritage Office of the City of Bamberg:

***“Transformation in the midst of challenges – World Heritage planning in times of uncertainty”***

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10.25 **Justin Scully**, General Manager of the Fountains Abbey & Studley Royal World Heritage Site, The National Trust:

***“Visitor centres: gateway to the heritage attraction or barriers to discovery?”***

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10.40 **Anna Wilson**, Principal Consultant for the Wildfowl and Wetlands Trust:

***“Wetland Centres – helping visitors to fall in love with the natural world again”***

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10.55 **Chris Jones**, Regional Visitor Operations Manager, Highlands & Islands, Historic Environment Scotland:

***“Re-imagining the Heart of Neolithic Orkney”***

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11.10 **Teresa Anderson**, Founder and Director of the Jodrell Bank Discovery Centre:

***“Jodrell Bank: Rescue, Recovery, Relaunch”***

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11.25 Questions & Answers session – chaired by **Jane Gibson**

11.55 Concluding summary and thanks – **Jane Gibson**

12.00 Close